



# Disability Claims Checklist

## Information to Identify Your Policy

Policy number	Policyholder's name
Policyholder's date of birth	Policyholder's address

## Claim Details & Documentation

Patient or Claimant name	Documentation of other disability coverage
Accident date & time	APS - attending physician's statement
Accidental injury diagnosis	ES - employer statement
How & where accident occurred	Authorization

## File Your Claim Quicker Using MyBenefits

1. Visit [standard.com/ahl/mybenefits](http://standard.com/ahl/mybenefits) to register your MyBenefits account and log in.
2. With multiple payment options available, choose how you will receive your benefits.
3. Click 'File a Claim' to begin. Our system will guide you through each step along the way.
4. Securely upload supporting documents by scanning or attaching stored files.
5. Submit your completed claim.

## Other Ways to File a Claim

**Fax claim submissions:** 1.866.428.2516

**Mail:**

American Heritage Life Insurance Company  
4920 San Pablo Rd South  
Jacksonville FL 32224

**For coverage issued in New York**

**Fax claim submissions:** 1.866.427.3623

**Mail:**

The Standard Service Center  
PO Box 331429  
Atlantic Beach FL 32223

---

**Underwritten by: American Heritage Life Insurance Company**

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by American Heritage Life Insurance Company, Jacksonville, Florida in all states except New York. Product features and availability vary by state and are solely the responsibility of American Heritage Life Insurance Company.