



Disability Claims Checklist

Information to Identify Your Policy

Policy number

Policyholder's name

Policyholder's date of birth

Policyholder's address

Claim Details & Documentation

Patient or Claimant name

Documentation of other disability coverage

Accident date & time

APS - attending physician's statement

Accidental injury diagnosis

ES - employer statement

How & where accident occurred

Authorization

File Your Claim Quicker Using MyBenefits

1. Visit standard.com/ahl/mybenefits to register your MyBenefits account and log in.
2. With multiple payment options available, choose how you will receive your benefits.
3. Click 'File a Claim' to begin. Our system will guide you through each step along the way.
4. Securely upload supporting documents by scanning or attaching stored files.
5. Submit your completed claim.

Other Ways to File a Claim

Fax claim submissions: 1.866.428.2516

Mail:

American Heritage Life Insurance Company
4920 San Pablo Rd South
Jacksonville FL 32224

For coverage issued in New York

Fax claim submissions: 1.866.427.3623

Mail:

The Standard Service Center
PO Box 331429
Atlantic Beach FL 32223

Underwritten by: American Heritage Life Insurance Company

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